

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Kumar et al. Art Unit : 2174
Serial No. : 10/804,320 Examiner : Boris M. Pesin
Filed : March 18, 2004 Conf. No. : 7310
Title : CUSTOMIZATION OF AN INTERACTION CENTER MANAGER'S
GRAPHICAL DASHBOARD

Commissioner for Patents
P.O. Box 1450
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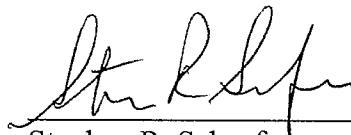
PETITION FOR THREE-MONTH EXTENSION OF TIME

Pursuant to 37 CFR §1.136, applicant hereby petitions that the period for response to the action dated October 5, 2007, be extended for three months to and including April 5, 2008.

Enclosed is a check for \$1050 for the required fee. Please apply any other charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: April 2, 2008



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CERTIFICATE OF MAILING BY EFS-WEB FILING

I hereby certify that this paper was filed with the United States Patent and Trademark Office using the EFS -WEB system on this date: April 2, 2008